

30 March 2020

To: All Users of Certification Services

CO Offices to Operate from 10 am to 4 pm until 10 April

In view of the evolving epidemic of COVID-19, HKGCC Certification Offices continue to operate from 10 am to 4 pm until 10 April, so as to reduce the risks of infection during peak traffic hours. You are advised to:

- Fully utilize our online platform to submit applications;
- Choose courier services to receive your certified documents; and
- Avoid unnecessary visits to Certification Offices.

There may be a need to take further measures to safeguard the health of clients and staff without advance notice. Thank you for your understanding and we apologize for any inconvenience caused.

致:簽證服務客戶

簽證辦事處 10 至 4 營業時間延至 4 月 10 日

由於新冠病毒的疫情持續緊張,總商會簽證辦事處只在<u>上午 10 時至下午 4 時</u>提供服務,暫至 <u>4 日 10 日</u>,以減低客戶和員工在交通繁忙時段感染病毒的風險。我們建議客戶:

- 充份使用我們的網上平台提交申請;
- 選擇速遞服務來接收您的認證文件;及
- 如無必要,避免親身前往簽證辦事處。

我們或有需要在未及預先知會客戶的情況下,採取進一步措施,敬請理解和體諒!

Thinex Shek Director, Certification